Mimic a User

When using the 'Mimic a User' feature in Smart Cookies, you can view a person's account from their perspective. Service unit users can mimic Troops in their service unit. To mimic a user:

- 1. Log into Smart Cookies
- 2. Click on the person outline at the top left of your screen, and click Mimic a User



3. Click on the appropriate user.

4. Click on Mimic a User

Drag a column header here to group by that column					Ð
Role Y	Position Y	Description	First Name	Last Name	Userna
Q	Q	Q	Q	Q	Q
Troop	Troop Leader	98765	Natalie	Strait	natalie



- 5. Review the account as needed.
- 6. Once finished, click on the person outline again, and click End Mimicking Session

8	Mimicking Troop Leader of Troop			
Nata	-			
Switch User				
End Mimicking Session				
Edit				
Sign	Out	-		