New Cookie Swap Overview

- The GSRV Cookie Swap page can be found at cookie-swap-gsrv.sharetribe.com
- Users will set up an account after receiving an invitation code in an email from GSRV.
- Users can make and browse posts split into two categories: 1) people who have surplus cookies they want to transfer to other troops, and 2) people who are looking to receive more cookies from other troops.
- All posts can be viewed on a map, so you can see what cookies are available near you geographically.
- All communication between troops can be sent through the cookie swap site users will get email notifications for all messages received.
- Once a cookie swap has been completed, the original poster must close their listing.
- Once the swap is complete, be sure to enter a troop-to-troop transfer in Smart Cookies.

If you have cookies, or are looking for extra cookies:

First: Search existing posts for one that meets your needs.

Second: If you don't see any posts that match what you are looking for, make your own post.

Step-by-Step Cookie Swap Instructions

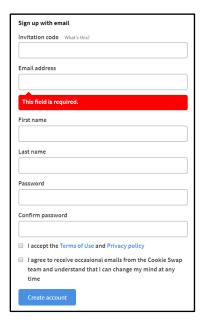
- How to Make an Account
- How to Search for Posts
- How to Make a Post
- How to Contact a Troop
- How to Complete a Swap
- Other Tips

How to Make an Account

Step 1: Go to cookie-swap-gsrv.sharetribe.com and click Sign Up

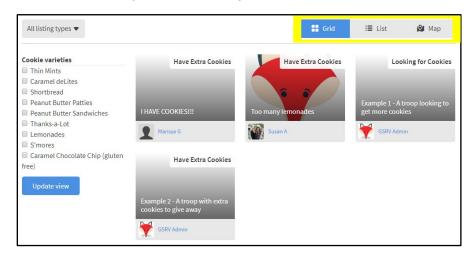


Step 2: Create an account using the invitation code that was emailed to you. If you have not received the invitation code, please contact Girl Scouts River Valleys at 800-845-0787 or girlscouts@girlscoutsrv.org

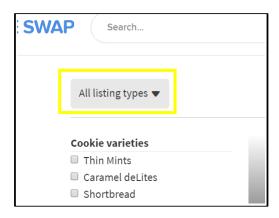


How to Search for a Post

Step 1: View your homepage (<u>cookie-swap-gsrv.sharetribe.com</u>) to see all posts made by Cookie Swap users. You can view by **Grid**, **List**, or **Map**.

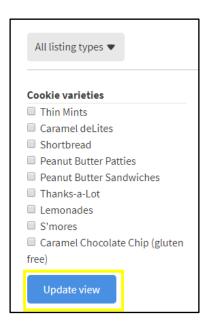


Step 2: Narrow your search by clicking All listing types and choosing the types of posts you want to see.



- If you are looking to receive cookies from other troops, select "We Have Extra Cookies" under the All listing types drop down (This will show you posts made by troops who have extra cookies. You can request some from them.)
- If you have extra cookies that you want to give to other troops, select "We Are Looking for Cookies" under the All listing types drop down (This will show you posts made by troops who are looking for cookies. You can offer your surplus to them.)

Step 3: Narrow down your search by using the checkboxes on the left of the screen to select what cookie varieties you need to get or give away, and click **Update view**.

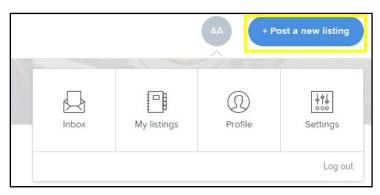


Step 4: Click on a post to see the full description, location, and comments.

Step 5: When you find a post that you want to exchange cookies with, you can contact that troop to arrange a swap. If you can't find any posts that meet your needs, you can make your own - see the next section to learn how.

How to Make a Post

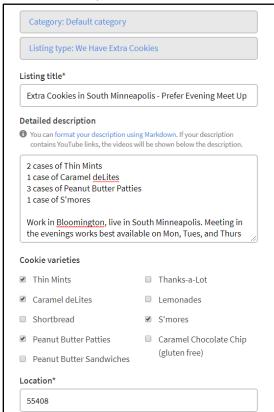
Step 1: Click **Post a new listing** in the top right corner of the screen



Step 2: Select "We Have Extra Cookies" or "We Are Looking for Cookies" depending on your situation

Step 3: Fill out the Listing title and Detailed description boxes

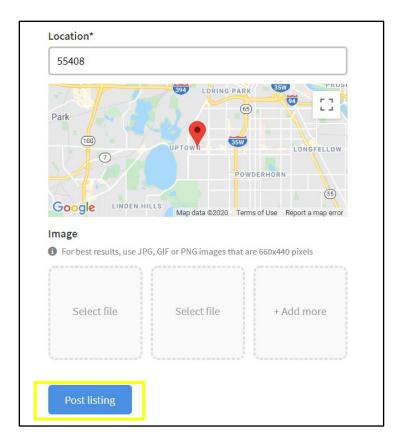
Details should include how many cases/packages of each variety you need to get or give away, if
you are willing to travel, where you can meet to do the exchange, and if there are any time
limits or other specific circumstances



Step 4: Check the boxes to mark which cookie varieties you need to get or give away to make your post easily searchable.

Step 5: Enter your location. You can enter an exact address, a city, or a zip code.

Step 6: Click Post listing



Next Steps: You will receive email notifications when anyone comments on your post or sends you a message. Once you've made arrangements with another troop and swapped cookies, see the **How to Complete a Swap** section of this document to learn how to edit or close your post.

How to Contact a Troop

Step 1: Click on a post to see the full description, location, and comments.

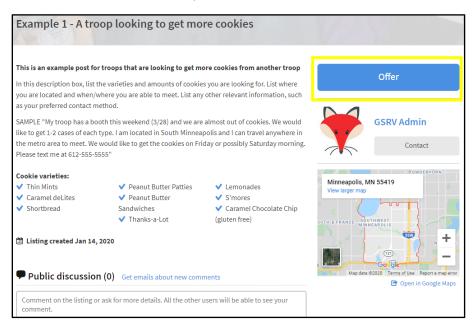
Step 2: If you have questions about the post, you can add a comment under the Public discussion.

This will send an email to the original poster, and they can reply to you in the comments.

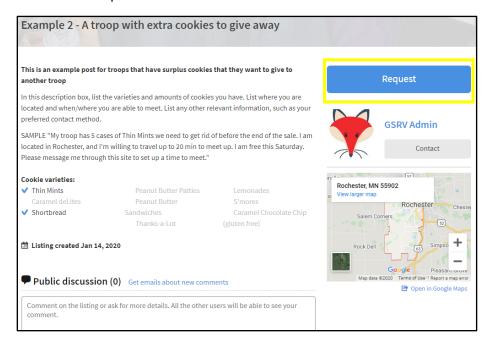


Step 3: Send a message to arrange a swap

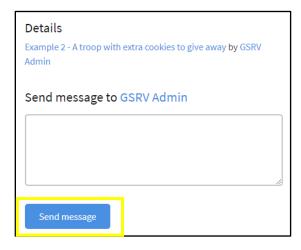
• If you have extra cookies that you want to give to a troop who is looking to get more, click the blue **Offer** button on their post



• If you are looking to get more cookies from a troop that has extra, click the blue **Request** button on their post



Step 4: Write your message to the person who posted and click the blue Send message button



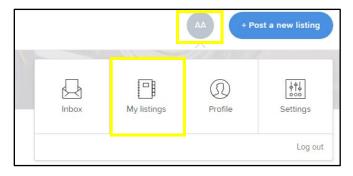
- Include what types and quantities of cookies you want to exchange, where you can meet, etc.
- This will send a message within Sharetribe, as well as an email notification. You will receive an email notification if the poster responds to your message.

Step 5: Make arrangements and complete your cookie swap in person with the other troop

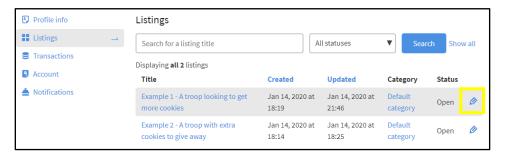
How to Complete a Swap

After you have communicated with another troop, made arrangements to meet, and completed your cookie swap, the original poster must edit or close their post. **Additionally, the swap must be entered into Smart Cookies using a** troop-to-troop transfer. This website is fully independent from Smart Cookies, and it is the troop's responsibility to complete the transfer in Smart Cookies.

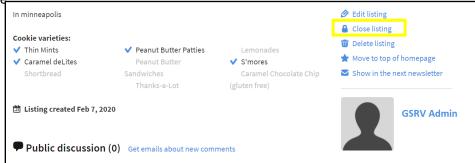
Step 1: Hover over the circle with your initials, and click on My Listings at the top right of the page



Step 2: If you still have extra cookies or are still looking for more cookies, click the pencil icon to edit your post to reflect the new correct amount.



Step 3: Once you have given or received all the cookies you needed to, click on the post title and then click **Close Listing** on the right side of the page. This will remove the post from the Cookie Swap homepage and search results. You can still see this post and re-open it if needed under **My Listings** at any time



Step 4: Complete a troop-to-troop transfer in Smart Cookies.